Section 1: Introduction

Thank you for choosing the ThinWall water fan coil. The products strictly comply with design and production standards to provide high quality operation, perfect performance, high reliability and good adaptability.

These units are designed to operate at water temperatures below 160°F. Operating at temperatures above 160°F may result in severe damage to the product and void the warranty.

Read this installation and maintenance manual carefully before installing and starting up the appliance. All repair or maintenance work must be performed by the technical service department or by professionally qualified personnel. Do not modify or attempt to repair the appliance as this could cause serious injury and void the manufacturer’s warranty.

This instruction manual must always accompany the appliance. If it is lost or damaged, contact the local manufacturer technical service center.

Failure to comply with these recommendations will void the warranty.

- This appliance must be installed by an authorized installer.
- All repair or maintenance work must be performed by a professionally qualified personnel.
- All repair or maintenance work must be performed in the manufacturer’s specified period and times.
- Use genuine standard spare parts from the manufacturer for any necessary repairs.

In case of water leaks, turn the master switch of the system to "OFF" and close the water taps. As soon as possible call the manufacturer’s technical service department @ 1-800-465-8558 or professionally qualified personnel. Do not attempt to personally repair the appliance.

If the unit is not used for a long time, you should:

- Power off the unit.
- If there is no anti-freeze protection, drain out the water.

Figure 1 Packing list

<table>
<thead>
<tr>
<th>Vertical Water Fan Coil</th>
<th>Installation Template</th>
<th>Manual</th>
<th>Drain Pipe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brackets</td>
<td>Toggle bolts</td>
<td>Screw</td>
<td>Screw cap</td>
</tr>
<tr>
<td>Remote controller</td>
<td>Feet (optional)</td>
<td>Flexible Water Connectors</td>
<td></td>
</tr>
</tbody>
</table>

Section 2: Safety Precautions

To prevent injury to the users and others and avoid damage to the unit or other property, use the heat pump properly. Read this manual carefully and understand the following information.

The following terms are used throughout this manual and bring attention to the presence of potential hazards or to important information concerning the product:

⚠️ DANGER Indicates an imminently hazardous situation which, if not avoided, will result in death, serious injury or substantial property damage.

⚠️ WARNING Indicates an imminently hazardous situation which, if not avoided, will result in death, serious injury or substantial property damage.

⚠️ CAUTION Indicates an imminently hazardous situation which, if not avoided, may result in minor injury or property damage.

⚠️ NOTICE Used to notify of special instructions on installation, operation or maintenance which are important to equipment but not related to personal injury hazards.

Code Compliance

Fan coil unit installation must conform to the requirements of the local authority having jurisdiction, or in the absence of such requirements, to the National Board of Fire Underwriters regulations. Fan coil unit meets ETL listing requirement.

All electrical wiring must be in accordance with the National Electrical Code ANSI/NFPA No. 70-latest edition and any additional state or local code requirements. If an external electrical source is utilized, the fan coil unit, when installed, must be electrically grounded.
### Section 3: Specifications

#### Specification Table

<table>
<thead>
<tr>
<th>Model</th>
<th>HTW-87</th>
<th>HTW-135</th>
<th>HTW-196</th>
<th>HTW-246</th>
<th>HTW-320</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heating Capacity</strong>*</td>
<td>BTU/H</td>
<td>8700</td>
<td>13500</td>
<td>19600</td>
<td>24600</td>
</tr>
<tr>
<td><strong>Water Flow Rate</strong></td>
<td>GPM</td>
<td>1.0</td>
<td>1.5</td>
<td>2.2</td>
<td>2.8</td>
</tr>
<tr>
<td><strong>Pressure Drop</strong></td>
<td>PSI</td>
<td>1.5</td>
<td>1.8</td>
<td>3.8</td>
<td>4.0</td>
</tr>
<tr>
<td><strong>Cooling Capacity</strong></td>
<td>TONS</td>
<td>1/4</td>
<td>1/2</td>
<td>3/4</td>
<td>1</td>
</tr>
<tr>
<td><strong>Water Flow Rate</strong></td>
<td>GPM</td>
<td>0.8</td>
<td>1.5</td>
<td>1.9</td>
<td>2.6</td>
</tr>
<tr>
<td><strong>Pressure Drop</strong>*</td>
<td>PSI</td>
<td>1.6</td>
<td>1.9</td>
<td>4</td>
<td>4.1</td>
</tr>
<tr>
<td><strong>Air Volume</strong></td>
<td>CFM</td>
<td>94</td>
<td>188</td>
<td>270</td>
<td>340</td>
</tr>
<tr>
<td><strong>Noise</strong></td>
<td>DB (A)</td>
<td>30</td>
<td>32</td>
<td>37</td>
<td>39</td>
</tr>
<tr>
<td><strong>Power Supply</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Power Input</strong></td>
<td>W</td>
<td>12</td>
<td>16</td>
<td>20</td>
<td>24</td>
</tr>
<tr>
<td><strong>Water In/Out</strong></td>
<td>NPT</td>
<td>3/4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Drain</strong></td>
<td>INCH</td>
<td>5/8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Net Dimensions</strong></td>
<td>Length</td>
<td>27-1/2</td>
<td>35-1/2</td>
<td>43-3/8</td>
<td>51-1/8</td>
</tr>
<tr>
<td></td>
<td>Width</td>
<td></td>
<td>5 1/8</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Height (with feet)***</td>
<td></td>
<td>27 5/8</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Shipping Dimensions</strong></td>
<td>Length</td>
<td>29-1/8</td>
<td>37</td>
<td>44-7/8</td>
<td>52-13/16</td>
</tr>
<tr>
<td></td>
<td>Width</td>
<td></td>
<td>7-1/8</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Height</td>
<td></td>
<td>28-11/16</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Net Weight</strong></td>
<td>LBS</td>
<td>35</td>
<td>44</td>
<td>53</td>
<td>62</td>
</tr>
<tr>
<td><strong>Ship Weight</strong></td>
<td>LBS</td>
<td>40</td>
<td>51</td>
<td>60</td>
<td>68</td>
</tr>
</tbody>
</table>

* Heating: Entering Water Temp. 158°F  
** Cooling: Entering Water Temp. 45°F  
*** PSI x 2.31 = Ft/Head  
**** If not using feet accessory subtract 3.5" from total height and maintain clearances as noted in Figure 3  

#### Working Conditions

1. Heating ambient temperature: 41-84.2°F, Inlet water temperature: 95-158°F.  
2. Cooling ambient temperature: 48.2-95°F, Inlet water temperature: 41-68°F.  

#### Overall Dimensions (Inches)

**Figure 2**  Product Model UT-87/135/196/246/320  

<table>
<thead>
<tr>
<th>Unit Model</th>
<th>HTW-87</th>
<th>HTW-135</th>
<th>HTW-196</th>
<th>HTW-246</th>
<th>HTW-320</th>
</tr>
</thead>
<tbody>
<tr>
<td>A(inch)</td>
<td>27.36</td>
<td>35.24</td>
<td>43.11</td>
<td>50.99</td>
<td>58.86</td>
</tr>
</tbody>
</table>
Section 4: Installation

Installation Precautions

To ensure that the installation is performed correctly carefully follow the instructions indicated in this manual. Failure to follow instructions indicated not only can cause malfunctions of the appliance but also void the warranty.

It is important that the electrical installation is made in accordance with local codes, respects the data indicated in the technical sheet and is correctly grounded.

The appliance must be installed in a position that allows for routine maintenance, such as filter cleaning.

The system inlet water temperature must not exceed 160°F. Failure to comply can severely damage the unit and will void the warranty.

Positioning the Unit

Avoid installing the unit in close proximity to:
- positions subject to exposure of direct sunlight
- in proximity to sources of heat
- in damp areas or places with probable contact with water
- in places with oil fumes
- places subject to high frequencies

Make sure that:
- the wall on which the unit is to be installed is strong enough to support the weight
- the part of the wall being used does not have pipes or electric wires passing through
- is free of obstacles which could interfere with the inlet and outlet air flow
- is preferably an outside perimeter wall to allow the discharge of condensation outside (for cooling).

Minimum Clearances

Figure 3 indicates the minimum mounting distances between the wall-mounted cooler-convector and furniture present in the room.

Removal of Side Panel (Fig. 4)

Dismount the upper grill (Fig. 4 Ref. A) by unscrewing the screws.

Lift the cover (Fig. 4 Ref. B) that protects the screw (Fig. 4 Ref. C) and unscrew it. Move the side panel slightly and lift it out.

Wall installation or vertical floor

Using the paper template, trace the position of the wall (Fig. 5). Use a suitable drill to make the holes with and insert the toggle bolts (2 for each bracket) (Fig. 6 Ref. A); affix the two brackets (Fig. 6 Ref. B).
Floor Installation

If installing the unit on the floor, the footing should be mounted (Feet sold separately as optional equipment): First, lay down the unit and match up the screw holes (Ref. Fig. 8 Item A/B/C/D), finally apply four screws to each side to affix the feet. (See Fig. 7 and Fig. 8).
Section 4: Installation (continued)

Do not over-tighten the screws so that the brackets can be adjusted with a level (Fig. 9). Then fully tighten the four screws to block the two brackets. Mount the unit, checking that it fits correctly onto the brackets and checking that it is stable (Fig. 10).

Water Connections

Refer to Fig. 11 to connect the inlet and outlet lines.

*NOTICE* Piping system should be clean.

- Insulate the lines after making the connections.
- Ensure white o-ring gaskets are securely in place.

Connection methods for flexible water connectors

**Figure 12** Connecting method I

**Figure 13** Connecting method II
Section 4: Installation (continued)

Condensate Discharge

When mounting the condensation discharge device, connect a pipe (Fig. 14 Ref. C) for the discharge of the liquid (Fig. 14 Ref. B) and sealing properly. The condensate discharge network must be suitably sized (minimum inside pipe diameter 5/8").

**CAUTION** If the condensation needs to be discharged into a container, it must be open to the atmosphere and the tube must not be submerged in water to avoid problems of adhesiveness and counter-pressure that would interfere with the normal outflow.

Evacuating air while filling the system

Start filling by slowly introducing water to the system. Use a screwdriver to unscrew the side air vent valve (Fig. 15 Ref. A). When water starts coming out of the air vent of the appliance, close it and continue filling until each reaching the desired pressure for the system.

Check the hydraulic seal of the gaskets for leaks.

It is advisable to repeat these operations after the appliance has been running for a few hours and periodically check the pressure of the system.
Section 5: Usage

5.1 Function Description of Wire Controller

5.1.1 Key

⚠️ Power: Power on/off, cancel, return.

🌡️ Air Vent/Time: Display time, set timer, turn on/off air vent.

💨 Fan Speed: Set the fan speed.

-chevron Up: Turn page up, increase value.

-chevron Down: Turn page down, decrease value.

채 Mode: Change running modes.

Attention: Controller display will be lighted off after 1min no operation, except the specially mentioned condition.
5.2 Usage of Wire Controller

A. ON/OFF

Turn on/off the units by pressing the power button for 0.5s.

B. Mode switch

Press mode button to switch modes. There are five modes for you to choose: Auto, Cooling, Dehumidifying, Ventilation, and Heating.

Auto

Press “M”

Indoor temp. will show up after target temp. flashes for 5s.

Cooling

Press “M”

At dehumidifying or ventilation mode, indoor temp. keeps showing up, while at other modes, indoor temp. will not show up until target temp. flashes for 5s.

Dehumidifying
Section 5: Usage (continued)

C. Temp. setting
At the main interface, press “ ” or “ ” to start changing target temp, and press “ ” or “ ” again to increase or decrease the temp. value.

D. Fan speed setting
a. Fan speed switch
At the main interface, press “ ” to switch fan speed to low, medium, or high.

b. Switch the wind speed to “haste”

Attention: At Auto and Dehumidifying mode, the fan speed will be adjusted automatically according to the ambient temp.
E. Timer and sleep mode

At the main interface, press “④” for 2s to enter powering off timer setting.

Press “④” again to switch to powering on timer setting.

Press “②” or “①” to switch hours from 1 to 11.

Press “②” to enter sleep mode.

Press “①” to finish your setting.

Attention: During the setting, if 5s no operation, your setting will be saved automatically and the display will go back to main interface.
Section 5: Usage (continued)

F. Check the unit status

At the main interface, press “↑” and “↓” at the same time to check coil temp.

![Diagram showing how to check coil temp](image)

Note: Users can view the Keyboard lock (G) and Air Vent (H) parameters but cannot change.

I. Fault display

![Diagram showing fault display](image)
Section 5: Usage

Using the Remote Control

POWER ON/OFF
Press this key to start up or shut down the unit.

MODE
Mode Switch
Press this key to switch the mode among Auto, Cooling, Dehumidifying, Ventilating and Heating.

FA N
Fan Speed
Press this key to switch the fan speed among High, Medium, Low and Auto.

Press this button to increase the set value.

Press this button to decrease the set value.

NOTICE
Take out the batteries if you do not use the remote control for a long period of time. Take out the batteries for 35 minutes if there is a failure in the program of the remote controller. After 35 minutes, replace the batteries and the remote control should resume operation.
Section 5: Usage (continued)

Functioning of “F.Cool” and “F.Heat”

By pressing the key “F.Cool”, the system will automatically set to the cooling mode with high fan speed.

By pressing the key “F.Heat”, the system will automatically set to the heating mode with high fan speed.

Time Setting

Press and hold the key [ ] until the time value flashes, then you can adjust the current time value by press the key “+” or “-“. To save the setting above, press the [ ] key again.

Timing Start-Up or Timing Shut-Down

[ ] ON This key is available only when the unit is POWER OFF, with no interruption of power supply.

TIME ON/1 One hour after setting Timing Start-Up, the unit will automatically start up. The number shown indicates amount of hours prior to start up.

[ ] OFF This key is available when the unit is POWER ON.

TIME OFF/1 One hour after setting Timing Shut-Down, the unit will automatically shut down.

The range of timing is from 1 hour to 11 hours. If the setting value is over 11 hours, the time setting will be cancelled.

Sleep Function

(1) To start or cancel the sleep function, please press the key ( )

(2) The sleep function can only be set in the heating or cooling mode.

(3) When the sleep function is activated, the icon ( ) will be shown at the top right corner of the LCD screen on the remote. Meanwhile, the “TIME OFF” and “7” will be shown at the lower right corner of the LCD screen. This means the unit will automatically shut down 7 hours after the setting. To change the timing number or to cancel the timing function, press the key [ ] OFF.

(4) 1 hour after setting the sleep function, the fan speed will automatically change to the low fan speed. To change the fan speed press [ ] FAN.

(5) 2 hours after setting the sleep function in the cooling mode, the set temperature will increase 1°C or about 2°F per hour.

(6) 3 hours after setting the sleep function in the heating mode, the set temperature will decrease 1°C or about 2°F per hour.

Switch to Celsius or Fahrenheit

Press the [ ] key.

LED Screen Light Up or Not

To illuminate or shut off the LED Screen press the key [ ]

Adjustable Parameters

To access parameter settings, hold “M” button (on unit) until unit “beeps”. Use arrow keys to navigate the menu’s. To select a parameter press the “M” key. Once parameter is adjusted, allow controller to time out in order to save.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
<th>Range</th>
<th>Default</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Max Temp Set Point</td>
<td>15.8°F-204.8°F</td>
<td>86°F</td>
<td>Maximum Allowable Set-Point</td>
</tr>
<tr>
<td>2</td>
<td>Min Temp Set Point</td>
<td>15.8°F-204.8°F</td>
<td>46.4°F</td>
<td>Minimum Allowable Set-Point</td>
</tr>
<tr>
<td>3</td>
<td>Cooling Target Temp</td>
<td>Between Parameter 1 and 2</td>
<td>78.8°F</td>
<td>Set-Point for Cooling</td>
</tr>
<tr>
<td>4</td>
<td>Heating Target Temp</td>
<td>Between Parameter 1 and 3</td>
<td>68°F</td>
<td>Set-Point for Heating</td>
</tr>
<tr>
<td>5</td>
<td>Auto Mode Cooling Target Temp</td>
<td>Between Parameter 1 and 4</td>
<td>78.8°F</td>
<td>Auto Set-Points are only allowed to be set through the parameters. Not on front controller</td>
</tr>
<tr>
<td>6</td>
<td>Auto Mode Heating Target Temp</td>
<td>Between Parameter 1 and 5</td>
<td>68°F</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Coil Temp Limit for Fan (Heating)</td>
<td>41°F-104°F</td>
<td>77°F</td>
<td>The fan will not operate if coil temp reaches parameter 7 set-point</td>
</tr>
<tr>
<td>8</td>
<td>Coil Temp Limit for Fan (Cooling, Yes/No)</td>
<td>0-1</td>
<td>1</td>
<td>0=No 1=Yes; The fan will not operate if coil temp is higher than 68°F</td>
</tr>
<tr>
<td>9</td>
<td>Continuous Fan Speed</td>
<td>0-1</td>
<td>0</td>
<td>0=No 1=Yes; The fan will run continuous at the selected speed on controller</td>
</tr>
<tr>
<td>10</td>
<td>24v Output for Zone Valve</td>
<td>0-1</td>
<td>1</td>
<td>0=No 1=Yes; If No, then no 24v output will be available on board for zone valves. If Yes then 24v output will be available with max current of .25amps</td>
</tr>
<tr>
<td>11</td>
<td>In-Floor Radiant Present</td>
<td>0-1</td>
<td>0</td>
<td>0=No 1=Yes; If no then temp sensor will operate appropriately. If Yes; then temp sensor on coil will adjust to heat from floor</td>
</tr>
<tr>
<td>12</td>
<td>°C/°F</td>
<td>0-1</td>
<td>0</td>
<td>0=°C 1=°F</td>
</tr>
<tr>
<td>15</td>
<td>Lock set-points button</td>
<td>0-1</td>
<td>0</td>
<td>0=No 1=Yes; If Yes; then set-point buttons are locked at temperature set. If no then set-points can be adjusted</td>
</tr>
<tr>
<td>16</td>
<td>Remote Controller work with button locked?</td>
<td>0-1</td>
<td>1</td>
<td>0=No 1=Yes; Remote control will or will not be able to adjust set-points if buttons are locked.</td>
</tr>
<tr>
<td>20</td>
<td>Intermittent Fan in Standby Mode</td>
<td>0-1</td>
<td>1</td>
<td>0=No 1=Yes; If set to No then fan motor will stop when set-point is achieved. If set to Yes; then fan motor will run for 1 minute every 15 minutes to sample air and circulate until unit receives next demand call.</td>
</tr>
</tbody>
</table>
Section 6: Maintenance and Trouble Shooting

Maintenance

⚠️ WARNING ⚠️ Cut off power supply before cleaning or maintaining the unit.

For reliable service and comfort, it is suggested to maintain and clean the unit every 6 months.

Take the following steps to clean the filter regularly:

1. Remove clip from square hole (Fig. 16), remove the filter (Fig. 17 and 18).
2. Wash the filter (Fig. 19).
Section 6: Maintenance and Trouble Shooting (continued)

(3) Set the filter net and the air return grill to the original place. (Fig. 20).

(4) Clean up the outer unit with a soft, damp rag (Fig. 21). To protect the paint-coat of the unit, do not use a rough sponge or corrosive detergent.

![Figure 20](image1)

![Figure 21](image2)

### Trouble Shooting

<table>
<thead>
<tr>
<th>Code</th>
<th>Malfunction</th>
<th>Cause</th>
<th>Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td>P4</td>
<td>Indoor ambient temperature sensor</td>
<td>Ambient temperature sensor is in open circuit or short circuit</td>
<td>Check or replace the ambient temperature sensor</td>
</tr>
<tr>
<td>P5</td>
<td>Coil temperature sensor</td>
<td>Coil temperature sensor is in open circuit or short circuit</td>
<td>Check or replace the coil temperature sensor</td>
</tr>
<tr>
<td>E0</td>
<td>Filter cover safety</td>
<td>Missing or loose fan guard</td>
<td>Replace lower fan guard and ensure it's properly closed</td>
</tr>
</tbody>
</table>
## Section 7: Wiring

<table>
<thead>
<tr>
<th>NO.</th>
<th>Signal</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cn2</td>
<td>Fan output</td>
</tr>
<tr>
<td>2</td>
<td>CN3</td>
<td>Control the heat pump model</td>
</tr>
<tr>
<td>3</td>
<td>CN5</td>
<td>Control the heat pump ON/OFF</td>
</tr>
<tr>
<td>4</td>
<td>Cn6</td>
<td>Remote switch</td>
</tr>
<tr>
<td>5</td>
<td>TEMP1</td>
<td>To ambient and coil temperature</td>
</tr>
<tr>
<td>6</td>
<td>OUT1</td>
<td>Water valve</td>
</tr>
<tr>
<td>7</td>
<td>ACL</td>
<td>Live wire</td>
</tr>
<tr>
<td>8</td>
<td>ACN</td>
<td>Neutral wire</td>
</tr>
<tr>
<td>9</td>
<td>NET1</td>
<td>To wire controller</td>
</tr>
</tbody>
</table>

![Wiring Diagram](image)

**AT:** Ambient Temperature  
**CT:** Coil Temperature  
**EV:** Electromagnetic Valve  
**FM:** Fan Motor  
**TC:** Transformer  
**SM:** Step motor

**To Power Supply:** 110-120V~/60Hz

**Code:** 20200310-0001
Limited Warranty
ThinWall Fan Coil

The Manufacturer warrants to the original owner at the original installation site that the Product will be free from defects in material or workmanship for a period not to exceed five (5) years from startup. If upon examination by the Manufacturer the Product is shown to have a defect in material or workmanship during the warranty period, the Manufacturer will repair or replace, at its option, that part of the Product which is shown to be defective. This limited warranty does not apply:

(a) if the Product has been subjected to misuse or neglect, has been accidentally or intentionally damaged, has not been installed, maintained or operated in accordance with the furnished written instructions, or has been altered or modified in any way.
(b) to any expenses, including labor or material, incurred during removal or reinstallation of the Product.
(c) to any workmanship of the installer of the Product.

This limited warranty is conditional upon:

(a) shipment, to the Manufacturer, of that part of the Product thought to be defective. Goods can only be returned with prior written approval from the Manufacturer. All returns must be freight prepaid.
(b) determination, in the reasonable opinion of the Manufacturer, that there exists a defect in material or workmanship.

Repair or replacement of any part under this Limited Warranty shall not extend the duration of the warranty with respect to such repaired or replaced part beyond the stated warranty period.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, AND ALL SUCH OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS LIMITED WARRANTY. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE IN ANY WAY FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES OF ANY NATURE WHATSOEVER, OR FOR ANY AMOUNTS IN EXCESS OF THE SELLING PRICE OF THE PRODUCT OR ANY PARTS THEREOF FOUND TO BE DEFECTIVE. THIS LIMITED WARRANTY GIVES THE ORIGINAL OWNER OF THE PRODUCT SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY EACH JURISDICTION.