

# LIMITED CONDENSING WATER HEATER WARRANTY

## WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the Heat Exchanger for leakage, thermal shock or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation.

## FIVE YEARS OF COVERAGE!

Model number and serial number are found on the rating plate affixed to the water heater. Heat exchangers are warranted against leakage and thermal shock for 5 years. Parts are warranted for 1 year. Any replacement heat exchanger under this warranty shall remain in warranty only for the unexpired portion of the original warranty.

## WHAT DOES THIS LIMITED WARRANTY NOT COVER?

### 1. This limited warranty does not cover leakage or other malfunction caused by:

- Defective installation and specifically, any installation which is made:
  - in violation of applicable state or local plumbing, housing or building codes, or
  - without a certified American Gas Association, ASME, or comparable Temperature Pressure Relief Valve, or
  - contrary to the written instructions furnished with the unit.
- Adverse local conditions and specifically, sediment or lime precipitate in the tubes and/or headers or corrosive elements in the atmosphere.
- Misuse and specifically, operation and maintenance contrary to the written instruction furnished with the unit, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.

### 2. This warranty also does not cover:

- Production of noise, odors, discoloration or rusty water.
- Damage to surrounding area or property caused by leakage or malfunction.
- All labor costs associated with the replacement and/or repair of the unit, including:
  - examination and replacement of parts claimed to be defective
  - any freight, shipping or delivery charges;
  - any removal, installation or reinstallation charges;
  - any material and/or permits required for installation, reinstallation or repair;
  - charges to return the water heater and/or components to the manufacturer.
- Any failed component of the water heater system not manufactured as part of the water heater.
- Any water heater altered without prior written approval from the manufacturer.

- Any damage or failure due to contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, lint, dirt or dust, entering the water heater or any of its components.
- Any damage or failure due to chemically contaminated combustion air, including, but not limited to, chlorine gas, halogenated hydrocarbons, Freon, entering the water heater or any of its components.
- Any water heater that has been damaged as a result of natural disasters, including, but not limited to, lightning, fire, earthquake, hurricanes, tornadoes or floods.

## WHAT WILL WE DO TO CORRECT PROBLEMS?

*If a defect occurs within the warranty period we will:*

- Provide a comparable replacement manufacture, or at our option, repair any unit which develops a leak in the heat exchanger within the warranty period.
- Provide a replacement part, or at our option, repair any part which fails to function within the parts warranty period. To obtain a replacement, you must return the defective part to our manufacturing facility. We reserve the right to verify any claims of defect by inspection.

## CONDITIONS

*We will not:*

- Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
- Reimburse any costs associated with repair and/or replacement.
- Replace and/or repair any water heater without complete model number/serial number.
- Replace any water heater without prior receipt of actual rating plate from the appliance.

## HOW TO KEEP YOUR WARRANTY IN EFFECT?

*To facilitate warranty service, you should:*

- Retain all bills of sale or receipts for proof of installation, etc.
- Contact your installer or dealer as soon as any problem or defect is noticed.
- When necessary, allow our representative to inspect the unit.
- For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Installation \_\_\_\_\_